

**QUOTATION**  
between  
**Aspect Software, Inc.**  
300 Apollo Drive  
Chelmsford, MA 01824  
and  
**Sunshine Telesoft (STS)**

Quote Date:	6/8/2007
Req'd Del. Date:	ASAP
Cust Type:	N
This quotation shall be valid for a period of 30 days, unless withdrawn or modified by Aspect Software prior to acceptance by Aspect Software of an order hereunder.	

Order Type: System Order  
Region: India

Bill To: STS Attn:	Ship To: STS Attn:	Install At: STS Attn:	App Type: C Rgn Type: INDA <b>Account Representatives:</b> A.E. Sajal Sahu S.C. S Pratap Grover
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Product Codes	PRODUCT	Quantity	Unit Price	Extended Total
<b>Product:</b>				
EP-LG-US-ENGLISH	U.S. English Language	1		
EP-BSS-6.1	EnsemblePro 6.1 Platform License	1		
EP-CLT-6.1	Desktop Media for EnsemblePro 6.1	1		
EP-UADMIN-LIC	Universal Admin License	6		
EP-TADMIN-LIC	Telephony Admin User License	1		
EP-OB-LIC	Outbound User License	300		
EP-BKDB-INT-LIC	Backup Database License	1		
EP-SW-TAS-6.1	Telephony Adapter Software EnsemblePro 6.1	2		
EP-TRK-INT-LIC	Trunking License	450		
<b>Total Products</b>				

Product Codes	Hardware:	Quantity	Unit Price	Extended Total
EP-DCP-SOLO	Telephony Adapter for EnsemblePro	2		
EP-DCP-BD-02	EnsemblePro DCP Telephony Board	5		
<b>Total Supplied Hardware</b>				

Product Codes	SERVICES	Units	Unit Price	Extended Total
<b>Professional Services</b>				
	As per SOW, extra as applicable			
<b>Total Professional Services</b>				

Product Codes	Implementation Services	Units	Unit Price	Extended Total
EP-IIS-NEW	System Installation and Project Management	1		
<b>Total Implementation Services</b>				

Product Codes	Maintenance:	Quantity	Unit Price	Extended Total
EP-CS-HW-OM	Hardware Maintenance	1		
EP-CS-GLD-OM	Gold Software Maintenance	1		
<b>Total Annual Maintenance</b>				

NOTE: ALL PRICES ARE EXCLUSIVE OF TAXES, OCTROI, SHIPPING, AND HANDLING CHARGES.  
PRICING FOR SERVICES EXCLUDES TRAVEL AND EXPENSES WHICH ARE BILLED AT THEIR ACTUAL COSTS.

Total Product	INR 11,535,000
Basic Installation	Included
<b>TOTAL PRODUCTS &amp; SERVICES</b>	<b>INR 11,535,000</b>
Total Annual Maintenance 1st year	Included

Product Payment Terms: Contract Terms Prevail  
Maintenance Payment Terms: Annual

ACCEPTANCE OF THIS OFFER IS LIMITED TO THE PRODUCTS, SERVICES, PRICING AND OTHER TERMS EXPRESSLY STATED ON THIS QUOTATION AND SHALL BE EXCLUSIVELY GOVERNED BY THOSE TERMS AND CONDITIONS CONTAINED IN THE APPLICABLE END USER, DISTRIBUTOR, RESELLER, PARTNER, MASTER PURCHASE, SOFTWARE LICENSE, SUPPORT SERVICES OR PROFESSIONAL SERVICES AGREEMENT(S), AS MAY HAVE BEEN AMENDED, AND AS EXECUTED BETWEEN YOU, OR YOUR PARENT OR RELATED CORPORATION AND ASPECT SOFTWARE, INC. OR ITS PARENT COMPANY OR ONE OF ITS OTHER RELATED ENTITIES, WHICH, WHEN TAKEN TOGETHER, CONSTITUTE(S) THE COMPLETE STATEMENT OF THE TERMS OF OUR AGREEMENT RELATING TO THE SUBJECT MATTER HEREOF; AND YOU AGREE TO BE BOUND BY EACH OF THE TERMS AND CONDITIONS OF SUCH AGREEMENT. YOU AND ASPECT FURTHER AGREE THAT ASPECT MAY WITHHOLD ITS PERFORMANCE HEREUNDER UNTIL ALL AMOUNTS WHICH ARE NOT PAID WHEN DUE, INCLUDING APPLICABLE INTEREST, ARE RECEIVED; AND YOU SHALL PAY ASPECT FOR ALL REASONABLE COLLECTION AND LEGAL FEES AND EXPENSES INCURRED IN ATTEMPTING TO COLLECT SUCH AMOUNTS.

Agreed to: Sunshine Telesoft (STS)  
by its authorized representative \_\_\_\_\_

Agreed to: Aspect Software, Inc.  
by its authorized representative \_\_\_\_\_

By: \_\_\_\_\_

By: \_\_\_\_\_

Title: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

Ref: STS/STS300/STS300QTE/1