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## DN161A Modular Station Interface Board

823 Hits [On line purchase](#)



### Synopsis :

The DN161A connect directly to telephone services, voice-band signals are digitized and passed in real time between the analog telephone network and the CT bus

With M2U modules, Connect up to 16 analog telephone devices directly to computer telephony (CT) systems and create affordable, low-end to mid-size, PC-based telemarketing systems and Contact Centers

Expandable, modular design lets you deploy just the right number of ports today and efficiently add more tomorrow - with configurations of eight or sixteen station interfaces in a single PCI slot.

Build economical systems by sharing resources via the H.100. H.100connectivity enables customized, integrated applications using a wide range of complementary technologies, like speech recognition, facsimile, and text-to-speech.

Create more cost-effective switching solutions via access to the H.100 with its 4096 time slots and capacity to build higher density systems.

Programmable gain provides station volume control from the application and enables matching line levels from different devices

Provides unobtrusive monitoring of connections

Provides battery feed to phone sets

Call conferencing supports up to 32 conferees in flexible configurations of 2 to 32 parties per conference

Conferencing resources include advanced features such as broadcast, coaching, and dynamic additions and deletions without annoying training tones

Programmable cadence allows you to select and set ring cadence options

Downloadable front-end impedance and gain allow the DN161A board to connect to commercially available phones worldwide

Supply the same API as MSI/80SC-R, MSI/160SC-R, MSI/240SC-R of Intel Dialogic(SR5.11).

### Applications

Inbound and outbound telemarketing

Customer service, help desks

Dictation/transcription

Operator services, such as billing automation, directory assistance, and intercept

treatments

- Automatic call distribution (ACD)
- Contact Center

#### Hardware System Requirements

- Pentium Processor PCI bus computer. Operating system hardware requirements vary according to the number of channels being used.

#### System Software support

- Windows NT4.0+SP5 and above
- Windows2000+SP1 and above
- WindowsXP

#### Program Interface

- Visual C++, Borland C++, C++ Builder
- Delphi

#### Ordering Information:

Product Code	Module	Description
1001 3014	DN161A	16port voice main board
10013011	DN081A	8 port voice main board
10013019	M2U	2-port analog station interfaces module
10013021	Power-3	3-pin external power module, provides loop current and ring voltage to local telephones
10013007	C14	Commutator 1 to 4, for DN161A
10013006	C12	Commutator 1 to 2, for DN081A
10060203	H100	Resource bus

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