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DN161AC Modular Station Interface Board CPC1

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Synopsis :

The DN161AC 16-port modular station interface boards connect directly to telephone services, voice-band signals are digitized and passed in real time between the analog telephone network and the CT bus.

Features and Benefits

With M2U modules, connect up to 16 analog telephone devices directly to computer telephony (CT) systems and create affordable, low-end to mid-size, PC-based telemarketing systems and call centers

Expandable, modular design lets you deploy just the right number of ports today and efficiently add more tomorrow - with configurations of eight or 16 station interfaces in a single CompactPCI slot.

Build economical systems by sharing resources via the CT Bus. CT bus connectivity enables customized, integrated applications using a wide range of complementary technologies, like speech recognition, facsimile, and text-to-speech.

Create more cost-effective switching solutions via access to the CT Bus with its 4096 time slots and capacity to build higher density systems and large, multimode systems.

Power ringing with automatic ring trip

Programmable gain provides station volume control from the application and enables matching line levels from different devices

Provides unobtrusive monitoring of connections

Provides battery feed to phone sets

Call conferencing supports up to 32 conferees in flexible configurations of two to eight parties per conference

Conferencing resources include advanced features such as broadcast, coaching, and dynamic additions and deletions without annoying training tones

Programmable cadence allows you to select and set ring cadence options

Downloadable front-end impedance and gain allow the MSI board to connect to commercially available phones worldwide

Dry audio input, ideal for playing music-on-hold

Supply the same API as MSI/80SC-R, MSI/160SC-R, MSI/240SC-R of Intel-Dialogic

Fully support the PICMG CompactPCI standard.

Applications

- Inbound and outbound telemarketing
- Customer service, help desks
- Dictation/transcription
- Operator services, such as billing automation, directory assistance, and intercept treatments
- Automatic call distribution (ACD)

Hardware System Requirements

- Pentium Processor CompactPCI bus computer. Operating system hardware requirements vary according to the number of channels being used.

System Software support

- Windows NT4.0+SP5 and above
- Windows2000+SP1 and above
- WindowsXP

Program Interface

- **Visual C++, Borland C++, C++ Builder**
- **Delphi**

Ordering Information:

| Product Code | Module | Description |
|--------------|-----------|---|
| 10013015 | DN161AC | 16port voice main board |
| 10013019 | M2U | 2-port analog station interface module |
| 10013021 | Power-3 | 3-pin external power module, provides loop current and ring voltage to local telephones |
| 10013023 | RIO160R11 | 8-RJ11 rear I/O Module |
| 10013006 | C12 | Commutator 1 to 2, for DN161AC |

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