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Call Center Products

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Voice Boards

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## DN1200C 4E1/PRI Digital Network Interface Board CPCI

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### Synopsis :

DN1200C CompactPCI boards provide four E1/PRI lines of service termination and call processing for 120 channels (E1 boards) in a CompactPCI board set (main board and rear transition board). Downloadable firmware algorithms executed by the on-board DSPs provide variable voice coding at 24 Kb/s and 32 Kb/s adaptive differential pulse code modulation (ADPCM), and 48 Kb/s and 64 Kb/s u-law or A-law pulse code modulation (G.711 PCM). Use Donjin NADK software developing kits, can compatible with Intel Dialogic API.

### Features and Benefits

Supports four E1/PRI digital interfaces in a single slot for connection to the public telephone network.

Supports 120 channels of voice processing.

120-port send-and-receive FSK ability.

Provides reliable DTMF tone detection during voice playback and recording.

Provides variable voice coding at 24/ 32 Kb/s Adaptive Differential Pulse Code Modulation (ADPCM), compatible with Intel Dialogic's voice format, and 48/64 Kb/s Pulse Code Modulation (PCM) A-law, u-law wave.

Efficiently manages DSP resources to minimize host overhead and maximize host processing.

Implements full H.110 (CT Bus)

specification with 4,096 timeslots to build higher density systems and reduce time to market.

Advanced DSP-based voice, DTMF/MF, and call progress functions ensure application reliability.

Supply the same API as DM/T1200-4E1,DM/N1200-4E1 of Intel Dialogic. (SR 5.11)

### Applications

Contact Center

Telemarketing

Voice/audio response systems

Predictive dialer

Automated call rerouting applications (debit card, international callback, long distance resale)

- Programmable switches
- Operator services
- Notification systems

#### Hardware System Requirements

- Pentium Processor CompactPCI bus computer. Operating system hardware requirements vary according to the number of channels being used.

#### System Software support

- Windows NT4.0+SP5 or greater
- Windows2000+SP1 or greater
- Windows XP

#### Program Interface

- Visual C++, Borland C++, C++ Builder
- Delphi

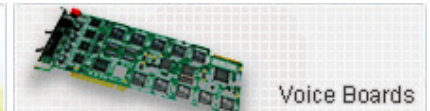
#### Ordering Information:

Product Code	Module	Description
10020615	DN1200C	BNC,E1,75ohm
10020618	RIO1200BNC	BNC,E1,75ohm
10020619	RIO1200R45	RJ45,E1,120ohm

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