

Standard Features for SmartWORKS™ Family of Call Recording Products

The SmartWORKS™ API provides a common interface that controls the following call recording features:

- Activity / Silence Detectors
- Automatic Gain Control (AGC)
- Automatic Volume Control (AVC)
- Beep tone generation for passive mode
- CallerID/FSK/DTMF/MF Detection
- Call Progress Monitoring (CPM)
- Echo Cancellation
- Full-duplex Channels
- Live Monitoring
- Media Control - CODECS
- Media Streaming
- Switching (H.100 and MVIP)
- Stereo Recording
- Start/Stop Call Recording Triggers
- Tone Detection / Generation
- Universal PCI support for 32bit and 64bit PCI bus
- Voice Buffer for voice active

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