

## NGX Series (Digital Station Tap Card)

The SmartWORKS NGX is an all-in-one resource for logging behind a PBX. Every key pressed, call taken and telephone action performed by an agent is automatically decoded and sent to the recording application. A powerful set of features, combined with PBX integration, makes the NGX a true single slot solution for call logging application providers.

### Key Features and Benefits

- **Multiple PBX support.**

A single board interfaces with a majority of PBX manufacturers and BRI PBX vendors on Single Hardware Platform.

- **Firmware Upgraded.**

A simple firmware upgrade allows the NGX to adapt to different PBX environments.

- **Wide spectrum of Trigger Events.**

Initiate and terminate recordings based on voice activity, raw D-channel, or Call Progress Monitoring (CPM) events.

- **Summations.**

Monitors up to 24 channels in real-time with on-board audio jack resources.

- **CODEC Support.**

SmartWORKS products offer a large selection of voice CODECS (including G.723.1, G.729A and MS GSM).

- **Tap Environment.**

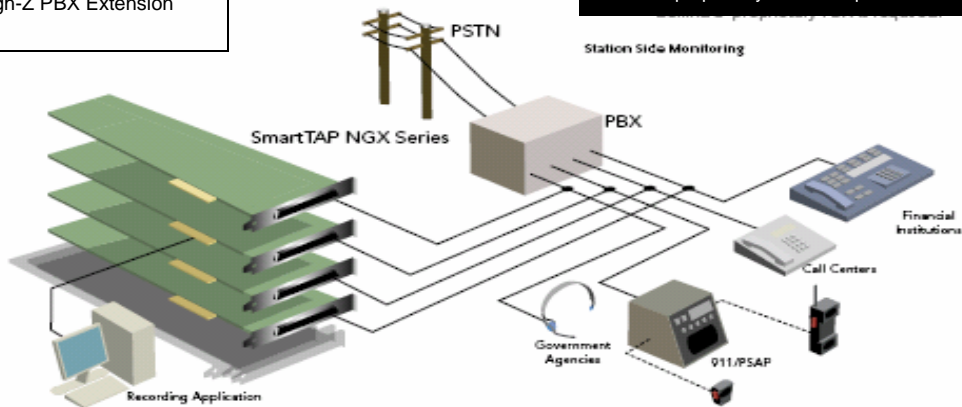
The NGX is designed for tapping behind a proprietary PBX. Residing between the PBX and Agent phones, the SmartWORKS NGX's high impedance receivers record both sides of a call without interrupting service.

### NGX Application Model

**Models available:**

Suitable for 8, 16, 24 High-Z PBX Extension Ports

**Applied use:** The SmartWORKS NGX is perfectly suited for **Information centers, Financial Trading centers or Call Centers** where tapping behind a proprietary PBX is required.



- **Extensive PBX Support.**

Designed with international deployment in mind, the SmartWORKS NGX taps 2-wire, 4-wire, BRI and full duplex PBX's. The list of PBX's the NGX supports is constantly growing. You may get in touch with us for the latest up-dated list of supported PBX's.

- **Built in Performance Monitoring.**

The SmartWORKS API provides framer alarms and network statistics to pass easily into performance monitoring applications. Event driven framer alarms are generated with a loss of signal condition. Network statistics are available for both sides of the conversation, incoming and outgoing. Statistics such as synchronization errors, line amplitude, noise or clipping are available via a simple API function call.

**INDIA DISTRIBUTOR:**

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